

Frequently Asked Questions

Q: Are you insured?

A: Yes

Q: Are your technicians certified?

A: Yes

Q: Do you offer a guarantee for your services?

A: Yes, Full Satisfaction, 1 Year Mold Free Warranty, 60 Day No-Clog Guarantee

Q: Do you have references you can share?

A: Yes, you can our Google Reviews for references

Q: I have oil stains in the parking garage in my house, can these be removed?

A: Yes, with the right amount of degreasing, we can easily remove these stains.

Q: Can you adjust to my schedule?

A: Yes, our services do not require you to be home at the time of service.

Q: Why is it important to pressure wash?

A: Pressure washing can help tackle damaging substances such as oil, dirt, mold, mildew, and rust. By removing these substances before damage occurs, it helps to preserve the value of your property, and to help keep the people around the property healthy. Lastly, if you plan on painting or refinishing a surface, pressure washing can help get the desired surface ready.

Q: How often and when should I have my property pressure washed?

A: There is no set guideline on how often you should have your property pressure washed. However, there are some situations you may want to reconsider. Typically, most people tend to pressure wash their properties in the spring/summer. During a hot or humid weather season, mold or mildew may begin to accumulate on your property, as well as rain or debris from a major storm. If by any chance you have a business or home facing north, you will notice moss tends to grow and stain even faster. In these situations, the more frequent the cleaning, the less pressure needed, which is better for the material.

Q: Is soft wash better than pressure washing?

A: Yes usually. It all depends on what material you are cleaning. There are surfaces and certain conditions wherein high pressure is necessary, but the professionals at SEDPW know just what the right situation is for that. Some advantages to soft washing are that it requires less pressure than pressure washing. The result is that the surface isn't just washed, it is disinfected, the detergent does a better cleaning job, the clean lasts longer, there is far less chance that the water will damage the surface or structure of your building. This process dramatically reduces the chance that the water will damage the surface you're cleaning.

Q: How long would it take to get an estimate from SEDPW pressure washing?

A: Usually, we can give you an estimate within a day or two.

Q: Will pressure washing remove paint?

A: It is possible for paint to be removed via pressure washing. By aiming downward and using a PSI (Pounds per Square Inch) setting between 2,000-4,000 PSI, paint can be removed from a variety of surfaces. Keeping a distance of at least 12 inches is recommended.

Q: Can pressure washing kill plants?

A: Since pressure washers work with chemicals, there is always a risk to foliage. There are methods to help keep plants alive, one of which being using clear water on the plants before beginning the use of any chemicals. If any of the chemicals were to accidentally get on the foliage, they would be diluted to help them survive. Some pressure washers may also opt to use an oxygen-based bleach if working around a lot of foliage. Also, SEDPW covers all plants around the surface being cleaned prior to beginning work.

Q: Can pressure washing damage windows?

A: It is possible for windows to be damaged while pressure washing. One of the easiest ways to lower the risk of damage is to use a pressure washer that has an adjustable PSI setting; a lower PSI results in less power to safely wash delicate surfaces such as windows. When washing double pane windows, it is advisable to keep more of a distance compared to single pane windows, as both windowpanes can be damaged if water breaks the seal between them.

Q: Can pressure washing damage brick?

A: It is possible for brick to be damaged while pressure washing. Bricks are one of the many surfaces that are advised to be washed with a lower PSI setting. Should someone inexperienced with pressure washing attempt to wash a brick surface, they run the risk of surface degradation, or even destroying the mortar between bricks. A good method of precaution is to keep your nozzle at least 12 inches from the target surface.

Q: Why Do I Need an Industrial Pressure Washing Company?

A: Let's be real, anyone can purchase a consumer-pressure washer at Lowes and do it themselves and/or offer the service. But actually, pressure washing especially in an commercial and industrial facility, it requires much better equipment, significant training, and a full understanding of how to safely and effectively pressure wash. For these reasons, that's what makes SEDPW a pressure washer, and why we are one of the most trusted name throughout Columbia, SC and surrounding areas.